XPRORISH Lease Protection Insurance Policy Involuntary Unemployment and **Hand-Back Option Product Disclosure Statement** and Policy Wording



CONTENTS

Introduction	3
About this Product Disclosure Statement (PDS)	3
Definitions	3
Part A: Important Information	3
About Lease Protection Insurance	3
About ProRisk	4
How To Contact Us	5
The Insurer	5
Lloyd's of London	5
Your Duty of Disclosure	5
Changes To Your Circumstances	5
Privacy	6
The General Insurance Code of Practice	6
Complaints Handling	6
General Conditions	8
Eligibility Criteria	8
The Cost of This Policy	9
How to Make a Claim	9
Cooling-Off Information	9
Cancelling The Policy	10
Refund of Premium	10
Paying Your Premium	11
What You are Not Covered For	11
Part B Policy Wording	
About Lease Protection Insurance	11
Applying for Cover	
Summary of Cover and Benefits	12
The Maximum Benefit We Will Pay	12
Additional Benefits Applicable to this Policy	13
General Exclusions	14
General Conditions	15
How to Make a Claim	16
Input Tax Credit Entitlement	17
Several Liability Notice	17
D 6 W	10.10



INTRODUCTION

ABOUT THIS PRODUCT DISCLOSURE STATEMENT (PDS)

This Product Disclosure Statement and Policy Wording (PDS) contains 2 sections. The information contained in the PDS is designed to assist **You** in making an informed choice about **Your** insurance needs.

Part A sets out important information about **Your** policy. It also contains information about how the premium is calculated, **Our** dispute resolution system, the cooling off period, and other relevant information relating to this product.

Part B is the policy wording, which sets out all the terms, conditions, exclusions, features and benefits applicable to this insurance.

It is important that **You** read both Part A and Part B of this PDS carefully before applying for this insurance so that **You** understand the cover provided and its terms, conditions and exclusions.

DEFINITIONS

Apart from in the various headings, words appearing in bold type in the PDS have specific meanings attached to them, such as "You" and "Us". When reading the PDS please make sure that You refer to the various definitions on page 17 to ensure that You understand what is being said.

Preparation Date: 1st June 2019

Updating the PDS

Information in the PDS may need to be updated from time to time. **You** can request a copy of the updated information by contacting **Us** using the contact details set out on page 4. **We** will send **You** a copy of the updated information upon **Your** request. **We** will issue a supplementary or replacement PDS if there is a materially adverse change or omission from this PDS.

PART A: IMPORTANT INFORMATION

The information provided in this section includes high level information about this policy including **Your** duty of disclosure, privacy, how to make a claim, **Our** dispute resolution process and other relevant information. This section may also set out other information such as factors that affect the premium cost and any cooling off rights.

If **We** issue **You** with a policy, **You** will be given a **Policy Schedule**. The **Policy Schedule** sets out the specific terms applicable to **Your** cover and should be read together with the policy.

The PDS and **Policy Schedule** form **Your** legal contract with **Us** so please keep them in a safe place for future reference. **You** should check the **Policy Schedule** when **You** receive it to ensure it accurately states what **You** have insured.

ABOUT LEASE PROTECTION INSURANCE

The purpose of Lease Protection Insurance is to provide **You** with insurance cover in respect of **Your** obligations under a finance agreement. In particular, the **Policy** is designed to meet **Your Lease Repayments** in the event of **Involuntary Unemployment.** The **Policy** will also pay the difference between the **Outstanding Balance** and the **Fair Sale Price** of **Your Vehicle** if **You** decide to take the **Hand-Back Option** following a defined period of **Involuntary Unemployment**.

Only **You** can decide whether **You** need the cover provided by Lease Protection Insurance. As the PDS and Policy Wording contain information that may help **You** make that decision, **We** suggest that **You** read both to see what is and what is not



covered. Any advice contained in this document is of a general nature and unfortunately **We** cannot give consideration to **Your** personal financial situation or needs.

This insurance is not compulsory and a finance or lease provider cannot insist upon **You** taking out the **Policy** as a condition of a lease. **You** should also be aware that **You** can effect insurance of this kind with any insurer of **Your** choice.

Example of a Lease Protection Claim and the benefits applicable

The following claim example will demonstrate to You how a benefit is paid under this Policy.

Example 1 Involuntary Unemployment Claim

David took out a Lease Protection Insurance policy on January 1st, 2015 when he began his **Lease Agreement** with his **Lease Provider**. The Lease Agreement is for four years.

On March 31st, 2017 David is made redundant by his employer. His **Lease Repayment** equates to \$750 per month and there is a 30 day **Excess Period** for which no benefit is payable, for **Involuntary Unemployment**.

As per the terms and conditions of the **Policy** for a benefit to be paid, David has registered his unemployment with Centrelink and begins actively seeking new employment. If, after the **Excess Period** of 30 days, David is still unemployed he will be entitled to the equivalent of one month's **Lease Repayment** even if he is only unemployed for one more day. If David is still unemployed on day 61 he will be entitled to another **Lease Repayment**. He will continue to be entitled to the equivalent of one months **Lease Repayment** each time his unemployment continues into a new 30 day period i.e. Day 91, day 121 etc. It is important to understand the payments are made directly to the **Lease Provider** and are made monthly in arrears. This means that, whilst David qualifies for the first **Lease Repayment** on day 31, it will not actually be paid to the **Lease Provider** until day 61.

If, after qualifying for at least 3 Lease Repayments, David is still unemployed and has not, nor is he about to, enter into an agreement for new employment. He can decide to surrender his vehicle to the **Lease Provider**.

He is able to claim under the **Hand-Back Option** of **Involuntary Unemployment** cover to assist him to settle and end his **Lease Agreement** with his **Lease Provider**.

At the date of surrendering his vehicle to the **Lease Provider**, the **Outstanding Balance** of the **Lease Agreement** is \$16,000. The **Fair Sale Price** obtained for his vehicle by the **Lease Provider** is \$14,000.

The benefit payment to the **Lease Provider** from this **Policy** to assist in settling and ending his **Lease Agreement** is an amount equal to:

\$16.000 - \$14.000 = \$2.000

David will also be paid the **Monthly Vehicle Running Cost Benefit** of \$400 per month for each month or part thereof he remains unemployed or elected to take the Hand-Back Option. The **Monthly Vehicle Running Cost Benefit** is paid directly to David.

ABOUT PRORISK

Professional Risk Underwriting Pty Ltd (ABN: 80 103 953 073) (AFSL: 308076) (**ProRisk**) is an Australian Underwriting Agency and Coverholder for certain underwriters at Lloyd's London (Lloyd's Underwriters). **ProRisk** was incorporated in 2003 and quickly established itself as an innovative and competitive underwriting agency offering quality insurance solutions for Australian businesses and consumers.

For more information about ProRisk visit www.prorisk.com.au



HOW TO CONTACT US

We can be contacted by telephone or in writing at:

ProRisk

Level 3, 100 Wellington Parade, EAST MELBOURNE VIC 3002

Email: enquiries@prorisk.com.au

Phone: (03) 9235 5255 Fax: 1800 633 073

THE INSURER

This policy is issued by Professional Risk Underwriting Pty Ltd ABN 80 103 953 073 AFSL 308076 ("**ProRisk**") on behalf of certain underwriters at Lloyd's ("Lloyd's Underwriters"). The Lloyd's Underwriters are as specified in the agreement between the underwriters and **ProRisk**, and details of the participating underwriters will be provided to **You** upon request.

LLOYD'S OF LONDON

Lloyd's of London is the world's leading insurance market providing specialist insurance services in over 200 countries and territories. Together, the syndicates underwriting at Lloyd's form one of the largest commercial insurers in the world. Lloyd's Underwriters are authorised insurers in Australia. Lloyd's enjoys strong financial security supported by excellent ratings. Visit www.lloyds.com for more information.

YOUR DUTY OF DISCLOSURE

Before You enter into an insurance Contract, You have a duty of disclosure under the Insurance Contracts Act 1984.

You have a duty to disclose to the insurer every matter the **You** know, or could reasonably be expected to know, that is relevant the insurer's decision whether to accept the risk of the insurance and, if so, upon what terms. **You** have the same duty to disclose those matters to the insurer before **You** renew, extend, vary or reinstate a contract of general insurance.

Your duty, however does not require disclosure of matter:

- That diminishes the risk to be undertaken by the insurer;
- That is of common knowledge;
- That Your insurer knows or in the ordinary course of it's business, ought to know;
- As to which compliance with **Your** duty of disclosure is waivered by the insurer;

You have this duty until We agree to insure You.

If **We** ask **You** questions that are relevant to **Our** decision to insure **You** and on what terms, **You** must tell us anything that **You** know and that a reasonable person in the circumstances would include in answering the questions.

You have this duty until We agree to insure You.

If You do not tell Us anything You are required to tell Us, We may cancel Your contract or reduce the amount We will pay You if You make a claim, or both.

If Your failure to tell us is fraudulent, We may refuse to pay a claim and treat the contract as if it never existed.



CHANGES TO YOUR CIRCUMSTANCES

You must tell **Us** as soon as possible if circumstances occur, or if changes or alterations are intended or made to the information stated on **Your Policy Schedule**.

PRIVACY

ProRisk is bound by the obligations of the Privacy Act 1988 (as amended) regarding the collection, use, disclosure and handling of personal information.

We collect personal information about You and about other individuals to enable Us to provide You with relevant products and services, to assess Your application for insurance and, if a contract is entered, to enable us to provide, administer, and manage the policy, and to investigate and handle any claims under the policy. We may disclose personal information We collect to third parties (who may be located in the United Kingdom and other countries outside Australia). These include the insurer, lawyers, claims adjusters, and others appointed by ProRisk to assist Us in providing relevant products and services. We may also disclose Your information to people listed as co-insured on the policy and to Your agents. By providing Your personal information to Us, You consent to Us making these disclosures.

If **You** do not provide all or part of the information required, **We** may not be able to provide **You** with **Our** products and services, consider **Your** application for insurance, administer the policy, assess or handle claims under the policy. **Your** duty of disclosure may require **You** to provide personal information to **Us**.

When **You** provide **Us** with personal information about other individuals, **We** rely upon **You** to have made them aware of that disclosure, and to ensure that they are aware of the matters set out in this **ProRisk** Privacy Statement and **ProRisk's** Privacy Policy and have consented to the disclosure.

Further information about **ProRisk's** collection, use, disclosure and handling of personal information is set out in its Privacy Policy, available on its website at www.prorisk.com.au The Privacy Policy contains information about how **You** may access or seek a correction of **Your** personal information and how **We** deal with privacy complaints. To obtain a hard copy of **Our** Privacy Policy or to request access to or correction of or to update personal information, contact the Privacy Officer at **ProRisk** by email: enquiries@prorisk.com.au or by mail at the address shown on this PDS.

THE GENERAL INSURANCE CODE OF PRACTICE

Underwriters at Lloyd's proudly support the General Insurance Code of Practice (Code). The purpose of the Code is to raise standards of practice and service in the general insurance industry. **You** can obtain a copy of the General Insurance Code of Practice from http://www.codeofpractice.com.au/ or by contacting **Us**.

COMPLAINTS HANDLING

There is an established process for dealing with complaints and disputes which is out lined in this PDS.

Stage 1

Any enquiry or complaint relating to this insurance should be referred to **ProRisk** in the first instance by email, telephone or in writing at the address outlined in this PDS. Contact details are set out on page 4 of this PDS.

We have a complaints handling and internal dispute resolution process to assist **You**, and **We** will respond to complaints within 15 business days.



Stage 2

If this does not resolve the matter or You are not satisfied with the way that the complaint was dealt with, You should write to:

Lloyd's Underwriter's General Representative in Australia Level 9 1 O'Connell Street Sydney NSW 2000 Telephone Number: (02) 8298 0700

Facsimile Number: (02) 8298 0788 Email: idraustralia@lloyds.com

Stage 3

If Your dispute remains unresolved within 45 calendar days of its receipt You may refer Your complaint to the Australian Financial Complaints Authority (AFCA) under the terms of the General Insurance Code of Practice. AFCA contact details are:

The Australian Financial Complaints Authority

Local call: 1800 931 678

Post: GPO Box 3, Melbourne, Victoria 3001

Email: info@afca.org.au Website: www.afca.org.au

The AFCA is an independent body that operates nationally in Australia and aims to resolve disputes between You and Your insurer. Your dispute must be referred to the AFCA within 2 years of the date of Your final decision

For other disputes You will be referred to other proceedings for resolution. Details are available from Lloyd's Underwriters' General Representative in Australia at the address above.

Service of Suit

In the event of a dispute arising under this policy, underwriters at the request of the insured will submit to the jurisdiction of any competent court in the Commonwealth of Australia. Such dispute shall be determined in accordance with the law and practice applicable in such court.

Any summons notice or process to be served upon underwriters may be served upon:

Lloyd's Underwriter's General Representative Australia Level 9 1 O'Connell Street Sydney NSW 2000

Telephone Number: (02) 8298 0700 Facsimile Number: (02) 8298 0788

Who has the authority to accept service and to enter into appearance on behalf of underwriters and is directed at the request on the insured to give written undertaking to the insured that it will enter an appearance on behalf of underwriters.

If a suit is instituted against underwriters, underwriters will abide by the final decision of any such court or competent appellate court.

Financial Claims Scheme

If You are eligible to make a claim, You may be entitled to payment under the financial claims scheme in the event that We become insolvent. Access to the scheme is subject to eligibility criteria. Information about the scheme can be obtained from https://www.fcs.gov.au/ or by calling the Australian Prudential Regulation Authority (APRA) on 1300 55 88 49.



Terrorism Insurance Act 2003 Notice

Underwriters have treated this insurance (or part of it) as an insurance to which the Australian Terrorism Insurance Act 2003 (ATIA) applies.

ATIA and the supporting regulations made under the Act deem cover into certain polices and provide that the Terrorism exclusion to which the insurance is subject to will not apply to an "eligible terrorism loss" as defined in ATIA

Any coverage established by ATIA is only in respect of an "eligible terrorism loss" resulting from a "terrorist act" which is a "declared terrorist incident" as defined by ATIA. The terrorism exclusion, to which this insurance applies, in full force and effect to any other loss and any act or event that is not a "declared terrorism incident"

All other terms, conditions, insured coverage and exclusions of this insurance including applicable limits and deductibles remain unchanged.

If underwriters have reinsured this insurance with the Australian Reinsurance Pool Corporation, then underwriters will not be liable for any amounts for which they are not responsible under ATIA due to the application of a "reduced percentage" as defined in ATIA which results in a cap on underwriter's liability for payment for "eligible terrorism losses"

GENERAL CONDITIONS

These general conditions apply to all sections of this policy. There may be additional conditions set out under Part B Policy Wording.

Applying for Cover

You may apply for the insurance at the time of applying for Your lease.

Assuming that **You** meet the eligibility criteria and **Your** application is accepted, **You** will be issued with a **Policy Schedule** confirming **Your** cover and including the following information:

- Your name and address;
- the cover details;
- the premium (including government charges) that You have paid; and
- the Period Of Insurance.

ELIGIBILITY CRITERIA

If ${\bf You}$ wish to take the covers provided by the ${\bf Policy\ You}$ must, when applying for cover:

- be at least 18 years of age at the commencement date of the Policy;
- be no older than 65 years old at the commencement of the lease;
- be engaged in Permanent Gainful Employment when You apply for Your lease with the Lease Provider;
- not have any prior knowledge that Your Gainful Occupation is to be terminated when You apply for this insurance;
- not be self-employed or employed on a seasonal or temporary basis; and
- be an Australian or New Zealand citizen or holder of any Australian or New Zealand Permanent Residency Visa when You apply for this insurance.



THE COST OF THIS POLICY

The total premium is the amount **We** charge **You** for this policy. It includes the amount **We** have calculated for the risk, distribution costs, the taxes and government charges applicable. You will be informed of the cost of this policy prior to purchasing and the premium will also be shown on the **Policy Schedule**.

When calculating the premium, **We** take a number of factors into account. These factors and the degree to which they affect the premium will depend on the information **You** give **Us**. The main factors that impact **Your** premium include:

- The lease amount. e.g. the premium is calculated on the amount financed and the premium will increase as this
 amount increases;
- The period of the lease, e.g. the longer the lease the higher the premium;
- . The average cost of claims. e.g. the cost of claims is a determining factor in calculating the premium cost;
- The frequency for which claims occur. e.g. the frequency or number of claims is a determining factor in calculating the
 premium cost;
- Distribution cost e.g. the costs associated with the product research, development, packaging, marketing and distribution;
- The ongoing management of Your policy for the length of the Finance Contract.

This is a single premium policy, that is, it provides cover for the **Period of Insurance** which will usually be the term of the Finance Contract. **You** can pay **Us** the premium upfront or it can be included in **Your Finance Contract**.

The policy is not renewable.

HOW TO MAKE A CLAIM

Full details of what **You** must do for **Us** to consider **Your** claim are provided in the 'Claims' section at the end of this PDS. To make a claim under this policy please contact:

ProRisk: Level 3, 100 Wellington Parade, EAST MELBOURNE VIC 3002 Email: enquiries@ProRisk.com.au Tel: (03) 9235 5255

COOLING-OFF INFORMATION

If **You** want to return **Your** policy after **Your** decision to buy it, **You** may cancel it and receive a full refund if **You** cancel during the cooling off period. This cooling off right does not apply if **You** have made a claim. Even after the cooling off period ends, **You** still have cancellation rights. However, **We** may deduct certain amounts from any refund (refer to the policy under the section **'General conditions - Cancelling the Policy'**).

To cancel **Your** policy within the cooling off period **You** must submit **Your** request to **us** within twenty-one (21) days of the commencement of **Your** policy. **You** can send **Your** request to:

ProRisk: Level 3, 100 Wellington Parade, EAST MELBOURNE VIC 3002

Email: enquiries@ProRisk.com.au
Tel: (03) 9235 525



CANCELLING THE POLICY

When The Policy Ends

The policy ends, and We stop paying benefits on the earliest of any of the following:

- the expiry date shown on Your schedule;
- the date upon which Your Finance Contract is paid out in full, discharged, refinanced or terminated;
- the date **We** receive a written request from **You** to terminate the insurance;
- the date given when We provide You with written notice to terminate the insurance in accordance with relevant legislation; or
- the premium is not received.

How You May Cancel Your Policy

If **You** want to return **Your** policy after **Your** decision to buy it, **You** may cancel it and receive a full refund if You cancel during the cooling off period. This cooling off right does not apply if **You** have made a claim. Even after the cooling off period ends, **You** still have cancellation rights. However, **We** may deduct certain amounts from any refund (refer to the Refund of Premium Section below).

To cancel **Your** policy within the cooling off period **You** must submit **Your** request to **Us** within twenty-one (21) days of the commencement of **Your** policy. **You** can send **Your** request to:

ProRisk

Level 3, 100 Wellington Parade, EAST MELBOURNE VIC 3002 Email: enquiries@prorisk.com.au Tel: (03) 9235 5255

After this period, You may cancel the policy at any time that You want to by using the contact details above.

How We May Cancel Your Policy

We may cancel Your policy in any of the circumstances permitted by law by informing You in writing. These reasons include but are not limited to the following:

- where **You** fail to comply with the duty of utmost good faith;
- where You make a misrepresentation; or
- where You make a fraudulent claim

We will give You this notice in person or send it to Your address last known to Us.

The cancellation will take effect from such time as may be agreed.

REFUND OF PREMIUM

On cancellation of Your policy, a refund of premium will be paid to You.

If **You** paid for this Policy by including it in the amount financed in **Your Finance Contract**, the refund premium will be paid to the **Financier** or whomever the **Financier** directs **Us** to pay.

The premium refund will be calculated after deducting a portion of the premium for time on risk, and any government taxes or duties (where these are not refundable under the applicable State legislation).



PAYING YOUR PREMIUM

The ways You can pay Your premium, and the frequency You can pay it, are described below:

- · up front by cash, cheque or credit card: or
- included in Your financing arrangement for Your loan.

If **You** include the premium in **Your** financing arrangement the premium will be included in the total cost payable by **You** plus interest for the full length of the finance term - irrespective of when this insurance cover commences or the term of the cover being shorter than the financing term.

You must pay Your premium by the due date if it has not been included in Your financing arrangements. If We do not receive Your premium by the due date or Your payment is dishonoured and it remains unpaid for 14 days or more then this policy will not operate and there will be no cover under this policy.

Notices

Any notice We give You will be in writing, and it will be effective:

- If it is delivered to You personally; or
- It is delivered to You at Your address (including an electronic address) last known to Us.

It is important for You to tell Us of any change of address as soon as possible.

What You Are Not Covered For

There are certain times when this insurance may not provide cover.

Ensure that You have read the "General Exclusions" table for full details.

We may also refuse to pay or may reduce the amount We pay for a claim:

- if You do not comply with the policy terms and conditions;
- If You do not comply with Your duty of disclosure; or If You make a fraudulent claim

PART B POLICY WORDING

ABOUT LEASE PROTECTION INSURANCE

The purpose of Lease Protection Insurance is to provide **You** with insurance cover in respect of **Your** obligations under a finance agreement. In particular, the **Policy** is designed to meet **Your Lease Repayments** in the event of **Involuntary Unemployment.** The **Policy** will also pay the difference between the **Outstanding Balance** and the **Fair Sale Price** of **Your Vehicle** if **You** decide to take the **Hand-Back Option** following a defined period of **Involuntary Unemployment**.

Before **You** purchase a Lease Protection Insurance policy, **You** should find out what is covered and what is not covered by reading this PDS in full.

It is up to **You** to choose the cover **You** need. This PDS contains information which can help **You** decide whether to purchase the insurance.



Any advice contained in this document is of a general nature only and has not considered **Your** objectives, financial situation or needs. **You** should therefore consider the information provided having regard to **Your** personal circumstances before deciding whether to apply for financial Lease Protection Insurance.

This insurance is not compulsory and a credit provider cannot insist upon **You** taking out a policy as a condition of providing **You** with a **Lease Contract**. **You** should also be aware that **You** can affect cover with an insurer of **Your** choice.

APPLYING FOR COVER

You may apply for this policy if You have a Finance Contract on Your vehicle and Comprehensive Motor Vehicle Insurance covering the vehicle.

Assuming that **You** meet all eligibility criteria, **You** will be issued with a **Policy Schedule** confirming **Your** cover including the following information:

- Your name and address:
- the cover details:
- the premium (including government charges) that You have paid; and
- the Period Of Insurance.

SUMMARY OF COVER AND BENEFITS

The maximum benefit We will pay

The total benefit **We** will pay for the aggregate of all claims under all covers, during the **Period of Insurance**, is \$40,000 (forty thousand dollars only).

Cover 1: Involuntary Unemployment with Hand-Back Option

This cover will apply in the event **You** are unable to continue **Your Permanent Gainful Employment** as a direct result of **Your** involuntary dismissal or redundancy or **Your** fixed term contract being terminated prior to the end of the fixed term.

After **We** have paid a benefit of three (3) monthly **Lease Repayments** for a claim for **Involuntary Unemployment**, **You** have the option under **Your Lease Agreement** to surrender **Your Vehicle** to the **Lease Provider** (if **You** have not returned to **Permanent Gainful Employment**) and take advantage of the **Hand-Back Option**.

Benefit Payable

We will only pay a benefit under this **Policy** for an **Incident** that occurs during the **Period of Insurance**, excluding any **Incident** that occurs during the first thirty (30) days of the **Period of Insurance**.

In the event of Your Involuntary Unemployment there is an Excess Period. This is the period of thirty (30) days at the start of Your Involuntary Unemployment for which no benefit is payable. Once the Excess Period has expired, if You are still unemployed on day 31, You will be entitled to one Lease Repayment. If Your Involuntary Unemployment continues for a further 30 consecutive days You will, on the day 61, be entitled to another Lease Repayment. If You are still unemployed for a further 30 days You will, on the 91st day, be entitled to a third Lease Repayment. Lease Repayments will be made directly to the Lease Provider monthly in arrears.

For any claim, **We** will only pay a benefit for a maximum period of ten (10) **Lease Repayments**, or up to the date **You** return to **Permanent Gainful Employment** (or in the case of **You** being employed under a fixed term contract, **You** commence a new contract or up to the scheduled end date of **Your** fixed term contract, whichever occurs first).



For a benefit to be paid, You must:

- register Your Involuntary Unemployment with Centrelink or the relevant Government employment agency in Your
 area (regardless of whether You are able to receive any benefit payments from Centrelink); and
- be able to provide the required evidence of Your Involuntary Unemployment; and
- be actively seeking new Permanent Gainful Employment.

Any period of Involuntary Unemployment will commence on the first day after Your final date of employment.

The maximum amount that **We** will pay under this cover including any payment made to the **Lease Provider** under the **Hand-Back Option**, during the **Period of Insurance**, is \$40,000 (forty thousand dollars only), regardless of the number of claims.

Once You have made a claim for Involuntary Unemployment and have returned to Permanent Gainful Employment and did not elect to take the Hand-Back Option, You must have remained in Permanent Gainful Employment for at least another consecutive one hundred and eighty (180) days before another claim can be made under this cover. Please note: The Excess Period will then be applied again.

Hand-Back Option

After the completion of the first thirty days of **Your Involuntary Unemployment** and **We** have paid a benefit of three (3) monthly **Lease Repayments** for a claim for **Involuntary Unemployment**, **You** will be able to take up the **Hand-Back Option** of this policy.

If You are still Involuntarily Unemployed after We have paid a benefit of three (3)monthly Lease Repayments and You have not entered into or are not about to enter into an agreement to commence new Permanent Gainful Employment, You will, up until immediately before the tenth (10th) Lease Repayment, be able to terminate the Lease Agreement and surrender Your Vehicle to the Lease Provider.

Should You decide to terminate Your Lease Agreement and surrender Your Vehicle to the Lease Provider, We will pay to the Lease Provider an amount equal to:

- the Outstanding Balance of the Lease Agreement as at the date You returned Your Vehicle; less
- the Fair Sale Price obtained for Your Vehicle.

The Policy will end once We have made a payment to the Lease Provider under the Hand-Back Option.

If **You** do decide not to surrender **Your Vehicle**, **We** will continue to pay a benefit for **Involuntary Unemployment** up to the maximum period per claim of ten (10) **Lease Repayments**, or until the date **You** return to **Permanent Gainful Employment** (or in the case of **You** being employed under a fixed term contract up to the scheduled end date of **Your** fixed term contract), whichever occurs first.

You will not be able to exercise the **Hand-Back Option** after **We** have paid the maximum benefit for **Involuntary Unemployment** of ten (10) **Lease Repayments.**

ADDITIONAL BENEFIT APPLICABLE TO THIS POLICY

Monthly Vehicle Running Cost Benefit

The Monthly Vehicle Running Cost Benefit will pay You \$400 per month. Once the **thirty (30) Excess Period** has expired, if **You** are still **unemployed** on day 31, **You** will be entitled to one Running Cost Benefit If **Your Involuntary Unemployment** continues for a further 30 consecutive days **You** will, on the day 61, be entitled to another Running Cost Benefit If **You** are still unemployed for a further 30 days **You** will, on the 91st day, be entitled to a third Running Cost Benefit. **Running Cost Benefits** will be paid directly to the **You** monthly in arrears. The maximum benefit amount payable is \$4,000.

The thirty (30) day **Excess Period** applicable to the Monthly Vehicle Running Cost Benefit commences on **Your** final date of **Permanent Full Time Employment**, no payment is made for or during the **Excess Period**.



GENERAL EXCLUSIONS

Events that ${\bf We}$ will not cover are listed in the following table are marked by an 'X'.

Event or Circumstance	
Any Involuntary Unemployment that occurs during the first thirty (30) days of the Period of Insurance .	X
Alcoholism, Drug addiction or the influence of intoxicating liquor or Drugs .	X
Mental or functional disorder (meaning any form of anxiety, depression, stress, psychosis or neurosis), unless You are receiving care and attention from a Psychiatric Specialist or Psychiatric Nurse .	
Involuntary Unemployment which You were aware of before You entered into this Policy.	X
Normal cessation of an employment contract or seasonal employment.	X
Voluntary redundancy, resignation, retirement or abandonment of Your employment.	X
Self employment or where Your employing company is controlled by You or Your family.	X
Dismissal due to misconduct. Misconduct means not following company rules or breaking the law.	X
 Any claim arising directly or indirectly from: War or acts of Terrorism. You engaging in Active War. Nuclear Risks. 	x



GENERAL CONDITIONS

These general conditions apply to all sections of this policy. There may be additional conditions set out under the claims section of this PDS.

Sanction Limitation and Exclusion Clause

No(re)insurer shall be deemed to provide cover and no (re)insurer shall be liable to pay any claim or provide and benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose the(re)insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

War and Civil War Exclusion Clause

Notwithstanding anything to the contrary contained herein this Policy does not cover loss or damage directly or indirectly occasioned by, happening through or in consequence of war, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation or nationalisation or requisition or destruction of or damage to property by or under the order of any government or public or local authority.

Radioactive Contamination Exclusion Clause

This Policy does not cover any loss or damage arising directly or indirectly from nuclear reaction nuclear radiation or radioactive contamination however such nuclear reaction nuclear radiation or radioactive contamination may have been caused NEVERTHELESS if fire is an insured peril and a fires arise directly or indirectly nuclear reaction nuclear radiation or radioactive contamination any loss or damage arising directly form that fire shall(subject to the provisions of this Policy) be covered EXCLUDING however all loss or damage caused by nuclear reaction nuclear radiation or radioactive contamination arising directly or indirectly from that fire.

Biological or Chemical Materials Exclusion

It is agreed that this Insurance excludes loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting form or in connection with the actual or threatened malicious use of pathogenic or poisonous biological or chemical materials regardless of any other cause or event contributing concurrently or in any other sequence thereto.

Notices

Any notice We give You will be in writing, and it will be effective:

- If it is delivered to You personally; or
- It is delivered to You at Your address (including an electronic address) last known to Us.

It is important for You to tell Us of any change of address as soon as possible.

Taxation Implications

There may be other taxation implications affecting **You**, depending upon **Your** own circumstances. **We** recommend that **You** seek professional advice.



CLAIMS

WHAT YOU MUST DO

Notification of an Incident

You must advise Us as soon as possible of an incident which could lead to a claim on this policy.

HOW TO MAKE A CLAIM

Notification of an Incident

You must advise ProRisk as soon as possible of an Incident which could lead to a claim on the Policy. When You make a claim You must:

- contact ProRisk by phone as soon as practicable and be ready to provide details of the Incident;
- promptly return the completed claim form provided to You, together with all letters, documents, medical certificates or
 other documentation that You have been asked to provide, otherwise it will not be possible to process Your claim;
- attend an independent examination by a Medical Practitioner if requested and paid for by ProRisk;
- for claims in respect of mental or functional disorders You will need to supply suitable evidence from an appropriate specialist;
- provide written statements under oath if ProRisk require it;
- be interviewed about the circumstances of the claim, if ProRisk require this.

If You require assistance or have any questions regarding a claim, please contact ProRisk on (03) 9235 5255 or in writing to:

ProRisk Level 3, 100 Wellington Parade EAST MELBOURNE VIC 3002 or by email enquiries@prorisk.com.au

How claim administration and legal proceedings are undertaken

When a claim is admitted under the **Policy**, **Prorisk** has the right, at its discretion, to exercise all the legal rights of **You** relating to the **Incident** and to do so in **Your** name.

ProRisk will take full control of the administration, conduct or settlement of the claim.

You must assist ProRisk

Before **ProRisk** will pay anything under the **Policy**, **You** must have complied with all the requirements of this Section and provided **ProRisk** with all information and assistance that they have requested.

False or misleading information

Part or all of **Your** claim may be denied if **You** are not truthful and frank in any statement **You** make in connection with a claim, or if the claim is fraudulent or false in any respect.

What ProRisk do

ProRisk may take over and conduct the defence or settlement of any claim or issue legal proceedings for damages. If **ProRisk** do this they will do it in **Your** name. **Prorisk** has full discretion in the conduct of any legal proceedings and in the settlement of any claim. **You** must co-operate by giving **Prorisk** any statements, documents or assistance that they require. This may include giving evidence in any legal proceedings.



WHAT CAN AFFECT A CLAIM

Payment of a claim may be refused if **You** are in breach of **Your Duty of Disclosure** or any of the General Conditions of the **Policy**, including any endorsements noted on or attached to the **Policy Schedule**.

ProRisk will be entitled to refuse to pay or to reduce the amount of a claim if:

- · it is in any way fraudulent, or
- any fraudulent means or devices are used by You or anyone acting on Your behalf to obtain any benefits under the Policy.

1. Subrogation

Where a claim has been paid under this **Policy**, **We** become entitled to any rights **You** may have against any party in relation to that claim. **You** must assist **Us** (including giving evidence at any civil trial) and provide such information (including signed statements) as **We** reasonably require to exercise such rights.

You must not, without **Our** prior written consent, enter into any contract or agreement which excludes, limits or prejudices a right of recovery which **You** may have in respect of any claim covered under this **Policy**. Further, **You** must not do anything or fail to do anything which excludes, limits or prejudices **Our** rights of subrogation.

2. Other Insurance

In the event of a claim, You must advise ProRisk of any other insurance that You may have covering the same risk.

3. Insurance Contracts Act 1984

This Policy is governed by and We will act in accordance with the Insurance Contracts Act 1984 (Cth) (as amended).

4. Fraud

Subject to the provisions of the Insurance Contracts Act, if **You** make a claim knowing the same to be false or fraudulent, as regards amount or otherwise, **We** may refuse payment of the claim.

5. Due Diligence

You will exercise due diligence in doing all things to avoid or reduce any loss under this Policy.

INPUT TAX CREDIT ENTITLEMENT

- You are required to tell Us of any entitlement to an input tax credit If You fail to do so, You may be liable to GST on any claim We pay.
- The policy does not provide cover for any GST liability, or for any fine or penalty for which You become liable.

SEVERAL LIABILITY NOTICE

The subscribing underwriters' obligations under contracts of insurance to which they subscribe are several and not joint and are limited solely to the extent of their individual subscriptions. The subscribing underwriters are not responsible for the subscription of any co-subscribing underwriters who, for any reason, do not satisfy all or part of their obligations.



DEFINITIONS

Some key words and terms used in this PDS have a special meaning. If words and terms are only used in one (1) section of the PDS, **We** will describe their special meaning in that section.

Wherever the following words and phrases appear in bold in this Policy they will always have these meanings.

- Active War means Your active participation in a War where You are deemed under Australian Law to be under instruction from or employed by the armed forces of any country.
- 2. Commencement Date means the policy inception date as shown in the Policy Schedule.
- 3. **Drug(s)** means any illegal substance or non-prescribed drug which, when used, impairs the person's faculties, or a prescribed drug used contrary to medical or manufacturer's advice.
- 4. Duty of Disclosure means Your duty of disclosure to Us as set out on page 5 of this document.
- 5. Excess Period means the first 30 days of Involuntary Unemployment for which no benefit is payable.
- 6. Fair Sale Price means the value the Lease Provider achieved on sale or disposal of Your Vehicle. This value is calculated using standard process used by Your Lease Provider at the Commencement Date. This value cannot be reduced by reason of any damage to Your Vehicle that is not considered wear and tear as defined by Your Lease Provider's guidelines. If this is not defined by Your Lease Provider, it will be defined by the 'Fair Wear and Tear Guide' issued by the Australian Fleet Lessors Association.
- 7. Gainful Occupation means any occupation for which You receive a financial reward.
- 8. **Hand-Back Option** means the option **You** have to hand back **Your** vehicle as per the terms and conditions of this policy
- 9. Incident means an event, neither expected nor intended from Your standpoint, which results in a claim on this Policy.
- 10. Insured means the person named in the Policy Schedule as being covered by this Policy.
- 11. Insurer means certain Underwriters at Lloyd's.
- 12. **Involuntary Unemployment / Involuntarily Unemployed** means an inability to continue **Permanent Gainful Employment** as a direct result of involuntary dismissal or redundancy or, in the case of **You** being employed on a fixed term contract basis, where the fixed term contract is terminated early.
 - For the avoidance of doubt, in the case of a person who is employed on a fixed term contract basis "Involuntary Unemployed" does not include a situation where the fixed term contract comes to an end
- Lease Agreement means the written agreement between You and the Lease Provider with the Lease Number shown on the Policy Schedule.
- 14. Lease Provider means the company with whom You have entered a Lease Agreement to lease a vehicle detailed in that Lease Agreement.
- 15. Lease Repayment means the regular monthly repayment amount that You, or any other person, entity or company has agreed to pay under the terms and conditions of the Lease Agreement. This does not include any final residual or balloon payment.
- 16. **Nuclear Risk** means ionising radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel or radioactive toxic explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
- 17. **Outstanding Balance** means the amount outstanding in relation to the **Lease Agreement** at the date of the **Incident**. This amount excludes:
 - any arrears in Lease Repayments in excess of 2 months due by You, or any other person, entity or company
 responsible for the repayments; and/or
 - any additional costs or repayment amounts arising from any variation to the Lease Agreement after the Policy
 was entered into including early discharge fees.



- 19. Period of Insurance means the period from and to as shown in the Policy Schedule.
- 20. Permanent Gainful Employment means You are working:
 - on a permanent and continuous basis for wages or income for a minimum average of twenty (20) hours every week: or
 - on a fixed term contract basis for wages or income for a minimum of twenty (20) hours every week for the duration
 of the contract;
 - and You are not in employment of a seasonal, casual, temporary or self-employed nature.
- 21. **Permanent Resident of Australia or New Zealand** means an Australian or New Zealand citizen or holder of an Australian or New Zealand Permanent Residency Visa.
- 22. Policy means Your insurance contract which consists of this PDS (including the Policy Wording) and the Policy Schedule.
- Policy Schedule means the relevant Policy Schedule We issue to You which attaches to and forms part of the Policy.
- 24. Premium means the amount stated as the premium in the Policy Schedule.
- 25. **ProRisk** means Professional Risk Underwriting Pty Ltd ABN 80 103 953 073 AFSL 308076 who are the administrators of the **Policy**.
- 26. **Psychiatric Specialist** or **Psychiatric Nurse** means a legally qualified and registered medical practitioner, as approved by **ProRisk**, who is not **You** or **Your** business partner or another immediate family member.
- 27. **Terrorism** means an act including, but not limited to, the use or threat of force and/or violence of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes or reasons including the intention to influence any government and/or to put the public, or any section of the public, in fear.
- 28. Underwriters means the Insurer.
- 29. Usual Occupation means the main occupation You are engaged in when an Incident occurred to lead You to claim under this Policy that is suitable to Your experience, training and/or education and for which You receive a financial reward.
- 30. War means:
 - a) War, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power, riot or civil commotion assuming the proportions of, or amounting to, an uprising, military or usurped power; or
 - b) Any act of Terrorism; or
 - c) Any act of war or **Terrorism** involving the use of, or release of a threat to use, any nuclear weapon or device or chemical or biological agent.
- 31. We, Us and Our mean certain Underwriters at Lloyd's.
- 32. You, Your mean the person named on the current Policy Schedule as the 'Insured'.
- 33. Your Employer means the company You are employed by.
- 34. Your Vehicle means the motor vehicle referred to in the Lease Agreement and:
 - which is registered for use on public roads;
 - which includes its standard tools, modifications and any genuine and non-genuine accessories that were fitted to
 the vehicle at the time of purchase by the selling motor dealer;
 - which does not have a carrying capacity greater than 2 tonnes; and
 - which is not used as a courier vehicle, taxi, or any other type of vehicle used for the carriage of people or goods for reward or used for driver education (other than for Your immediate family member).